

## **Agenda**

### **Process Standardization Working Group Meeting**

**Thursday August 15, 2002--- 9:00 a.m. to 4:00 p.m.**

**LOCATION: GCSECA, 120 North 44<sup>th</sup> Street, Suite 100, Phoenix, AZ**

<b>Topic</b>	<b>Lead</b>	<b>Anticipated Outcome</b>	<b>Att.</b>
1 Welcome, Introductions, Sign-In, and Approval of Minutes	Evelyn Dryer	Evelyn Dryer will welcome participants to the full group session of the Process Standardization Working Group meeting ("PSWG"). A sign-in sheet will be circulated. Minutes from the July 18, 2002 meeting will be approved.	
2 Issue 102 & 129 – 867 corresponding with VEE Rules	Shirley Renfro	Shirley will present the revised document for group approval.	
3 Status of PSWG approved documents sent to Utilities Division Director for approval as the state standard.	Evelyn Dryer	Evelyn Dryer will update the group on the status of documents sent to the Utilities Division Director.	
4 Issue 130 – Need to create a glossary of Direct Access terms.	Jenine Shenk	Status update from document reviewers.	
5 Issue 138 - What happens to the non-residential customer over 100,000 kWh (annually) if they choose an ESP and want to return to standard offer?	Evelyn Dryer	Further discussion on this issue with more detail from participants and possible verbiage changes to the Rules.	
6 Issues 141 - What will the Utilities do when they are approached by inactive ESPs who completed compliance testing and now are asking to become active in their territory?	Evelyn Dryer	Barry Scott (SSVEC) will write a standard setting up guidelines for utilities and providers concerning authorization/reauthorization as a provider in a service territory.	
7 Issue 106 – Develop a document showing all agreed upon billing business rules.	Shirley Renfro	The group will identify how to proceed in handling this issue. Action Item: Shirley will bring billing documentation for the group to review.	
8 Issue 143 - Discussion of the North American Energy Standards Board, Retail Electric Quadrant questionnaire	Evelyn Dryer	Review questionnaire and prepare any comments	
9 New Issues	Evelyn Dryer	New Issues will be raised.	
10 Set Next Agenda and Future Meeting Times	Evelyn Dryer	The group will set the agenda for the August 15, 2002 meeting.	

11	Meeting Evaluation	Evelyn Dryer	The group will provide feedback.
10	Adjourn Meeting	Evelyn Dryer	The meeting will be adjourned.

\*\*\*Any of the above agenda items may be voted on and approved as a standard by the PSWG\*\*\*